



November 11, 2011

Re: **SAFETY RECALL NOTICE**

Collins Bus Corporation Recall # 11V-502

Dear Collins Bus Corporation Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Collins Bus Corporation has decided that a defect which relates to motor vehicle safety exists in your Collins or Mid Bus vehicle.

Reason for This Recall:

Collins Bus models manufactured with the Carrier Transicold GEN V EM-1 Evaporator units (Collins part number 427413) with a Delphi Corporation Pack-Con III fuse holder may experience loosening of the fuse inside the fuse holder, resulting in resistance and arcing. If sufficient arcing occurs, the fuse holder may melt, and a vehicle fire may occur. The potential Collins units affected are Bantam, Grand Bantam and Super Bantam buses built on Ford and Chevrolet Cutaway chassis manufactured August 23, 2006 through February 1, 2008.

Inspection and Repair Procedure:

Customers, please inspect your evaporator assembly to ensure it is part of the serial numbers being retrofitted. A retrofit kit composed of a new fuse holder configuration, inclusive of a fuse, connectors, and complete installation instructions will be provided by Carrier for each EM-1 evaporator assembly included in the recall. You should contact Carrier at 1-800-793-4741 to obtain a free retrofit kit.

Estimated Repair Time:

The time allowance to perform this re-work is .50. To submit for labor reimbursement, a warranty claim needs to be filed with Carrier.

Owner Response Postcard:

Enclosed you will find an Owner Response Postcard. After the vehicle inspection and necessary repairs are complete, please fill in the appropriate information regarding ownership of the vehicle, the Vehicle Identification Number (VIN), and status of the repairs. Return the card to Collins Bus Corporation.

Change of Address or Ownership:

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us. If you have leased this vehicle to another party, Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If the defect is not remedied without charge within a reasonable time after the vehicle is tendered for repair you may contact, Ginger Markus (Warranty Coordinator for Collins Bus) at 1-800-533-1850 Ext. 424 for assistance. You may also report your difficulty to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C., 20590, or call the Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153);or go to [http:// www.safercar.gov](http://www.safercar.gov).

Please be assured that Collins Bus Corporation is striving to build our buses with the best value and safety available. Thank you for your cooperation in this matter.

Sincerely,

COLLINS BUS CORPORATION

Ginger Markus
Warranty/Customer Service