



210 Inverness Center Drive
Birmingham, AL 35242

Telephone: 205-991-7733
Facsimile: 205-991-9993
www.altec.com

October 4, 2011

Dear Altec Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain aerial devices listed on the MAB. This can result in the platform leveling system operating improperly. **Death or serious injury can result from unintended platform movement.**

Altec is requiring all affected units to be removed from service immediately. Altec will repair each unit.

In order to determine if your unit is affected by MAB 555, compare the serial number of your unit with the list of affected units as described on the MAB. Contact Altec Industries, Inc. at 1-877-GO-ALTEC (1-877-462-5832), and follow the prompts to ask questions or request additional information.

After contacting Altec Industries, Inc., if you are still not able to have the safety defect remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec HiLine LLC
Duluth, MN

MAB 555

MANDATORY ACTION BULLETIN

Date: October 4, 2011

Units Affected: AH75, AH85, and AH100 units
built between June 29, 2010 and December 26, 2010 (see attached list)

Platform Leveling System Failure

This Mandatory Action Bulletin requires immediate action.

This Mandatory Action Bulletin requires immediate removal from service of all affected units. Altec has received a report of the failure of a component in the platform leveling system. This failure caused the leveling system to operate without the interlock being engaged. Although no injuries have been reported, this type of failure can result in death or serious injury. **Death or serious injury can result from unintended platform movement.**

Altec will be contacting all customers of the affected units to arrange for the repair and modification of the platform leveling system. Until that time, the unit must be removed from service.

List of Affected Units for MAB 555

AH75

0410FA0003
0410FA0004
0410FA0005

AH85

0510FA0009
0610FA0013
0910FA0027

AH100

0410FA0001
0410FA0002
0510FA0007
0610FA0010
0610FA0012
0710FA0014
0710FA0017
0810FA0020
0810FA0022
0910FA0024
0910FA0026
0910FA0028
1010FA0030
1010FA0032
1110FA0034
1110FA0035