



2592 East Kercher Road - Goshen, Indiana 46528 - 574-642-4730 fax: 574-642-4169

SAFETY RECALL NOTICE

November 10, 2011

Dear **(blank)** Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Highway and Motor Vehicle Safety Act.

Startrans has decided that a defect which relates to motor vehicle safety exists in certain vehicles equipped with the Startrans X70 "Crossover Mirror" Option. Certain 2007 to 2011 Startrans MFSAB School Activity Buses are affected by this recall. School Buses with cross view mirrors to have a decal which reads:

Use Cross View Mirrors to View Pedestrians while bus is stopped. Do not use these mirrors to view traffic while bus is moving. Images in such mirrors do not accurately show another vehicles location. (CFR 49 FMVSS 111 Section S9.3 (a))

Your vehicle, identified on the enclosed Vehicle Identification List is affected. For this reason we ask that you read the enclosed bulletin and follow the installation directions. The decal necessary to correct this condition is provided to you free of charge and reimbursement for labor should be filed on a warranty claim form and submitted to Startrans.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this decal installation process performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Supreme Corporation at 1-800-642-4889 and ask for the Startrans Warranty Department.

If you have any problem regarding this recall, please contact the Startrans Warranty Department at (574) 642-4730. A Startrans Bus Representative will arrange for prompt attention to your vehicle.

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. If Startrans fails or is unable to remedy this defect without charge and within a reasonable timeframe, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration (NHTSA) has been informed of this recall notice and has assigned number 11V-492 to this case.

Thank you for your attention to this important matter.

Sincerely,

Kevin Walker
Engineering Manager
Startrans Bus