



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

October 2011

NHTSA Recall 11V-468

IMPORTANT SAFETY RECALL NOTICE

Dear Pilot Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2009-2011 model year Pilot vehicles. There is a possibility that the stitching that secures the end of the driver and front passenger lap section of the seatbelt may be incomplete or missing. If the stitching is incomplete or missing, the seatbelt may detach from the anchor webbing, increasing the risk of personal injury in a crash.

What should you do?

Contact an authorized Honda dealer and make an appointment to have your vehicle inspected and repaired at no charge to you. The dealer will perform a specialized inspection of the driver and front passenger seatbelts, and if necessary, replace the seatbelts, free of charge. An inspection by an authorized dealer is the only way to determine whether this defect affects your vehicle. If both seatbelts need to be replaced, the replacement process will take approximately 66 minutes; other remedies will take less time. In any case, your vehicle may need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for a half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2009-2011 Pilot involved in this recall. If this is not the case, or the name/address information is not correct, please complete, sign, and return the enclosed, postage-paid Information Change Card. We will then update our records.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-800-999-1009, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

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