



**AUTOMOBILE DIVISION**  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

September 2011

NHTSA Recall 11V-456

## IMPORTANT SAFETY RECALL NOTICE

Dear CR-V Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2006 model year CR-V vehicles. There is a potential failure of the power window master switch which may cause the switch to heat up, resulting in the switch melting, failing to work and producing smoke. In the worst case, the switch cover itself may burn. If the switch fails, the power windows may become inoperative, preventing them from being rolled up or down. The possibility of fire is a potential safety risk.

### What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will replace the power window master switch assembly. This work will be done free of charge. The window switch replacement process may be completed in approximately 12 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

### Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

Or call the toll-free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [http:// www.safercar.gov](http://www.safercar.gov).

### What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2006 CR-V involved in this campaign. If this is not the case, or the name/address information is not correct, please complete, sign and return the enclosed, postage-paid Information Change Card. We will then update our records.

### What if you already had your vehicle repaired for this issue.

If you previously paid to have the power window master switch replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

### Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-800-999-1009, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Honda Automobile Division**

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