

Wolby & Wind Ford



Utilimaster Inc.
65906 State Road 19, P.O. Box 585
Wakarusa, IN 46573

Date: September 2011

IMPORTANT: Safety Notice

SAFETY – RECALL

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Utilimaster Inc. has decided a defect which relates to motor vehicle safety exists in certain trucks assembled by Utilimaster, Inc. equipped with a Sure Power battery separator.

Please note: The Vehicle Identification Number that may be affected by this recall is attached to this letter.

Defect or Noncompliance:

The battery Separator may overheat resulting in a vehicle fire.

Corrective Action:

The dealer or service provider should disable the Sure power battery separator for the liftgate or other auxiliary battery powered options until a replacement is provided.

Labor Time:

The labor time required to perform said repairs will be .25 of an hour. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Follow the Safety Recall notice attached or Call Utilimaster at 1-800-582-3454 with your current mileage and Vin #. It will then be determined if your unit is part of the recall. If so, steps will be taken to ensure the recall is performed at the nearest authorized service center.



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Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Utilimaster at 800-582-3454.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Utilimaster at 800-582-3454. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Utilimaster vehicle is of the utmost concern to us.

Sincerely,

Thomas w. Layman
Warranty and Compliance Manager
Utilimaster, Inc.



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1FDWE35LX9DA80957
1FDWE35L49DA80954
1FDWE35L89DA80956
1FDWE3FL1ADA03607
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