



Navistar, Inc.
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A NAVISTAR COMPANY

SAFETY RECALL G-11516

OCTOBER 2011

Dear INTERNATIONAL® Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain PayStar, WorkStar, TranStar, and ProStar model trucks built 6/1/09 thru 5/31/11 with MaxxForce 11 or 13 engine feature code 12UXJ or 12UXH and with alternator feature code 08GGN, 08GGR, 08GHG, or 08GHH.

REASON FOR THIS RECALL

The positive alternator cable may rub on the high pressure power steering hose possibly compromising its insulation and causing an electrical short.

RISK TO MOTOR VEHICLE SAFETY

An electrical short may cause a vehicle fire resulting in property damage, personal injury, or death.

ACTIONS YOU SHOULD TAKE

A remedy has been developed, however, repair parts will not be available until December 2011. When parts are available you will be notified of additional actions you should take.

To prevent the occurrence of this defect in this interim period perform the following inspection and, if necessary, temporary repair.

WARNING! ALWAYS WEAR SAFE EYE PROTECTION WHEN PERFORMING VEHICLE MAINTENANCE. FAILURE TO DO SO MAY RESULT IN SERIOUS EYE INJURY.

WARNING! PARK VEHICLE ON HARD FLAT SURFACE, TURN THE ENGINE OFF, SET THE PARKING BRAKE AND BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY AND/OR DEATH.

WARNING! ALLOW COMPONENTS IN ENGINE COMPARTMENT TO COOL BEFORE SERVICING ENGINE OR VEHICLE. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY AND/OR DEATH.

1. Locate the alternator and inspect the alternator power and ground cables where they route near the high pressure power steering hose.
2. If the insulation on alternator cables show no signs of rubbing or damage, no further action is needed and interim repair is complete.

If the insulation on either alternator cable show signs of rubbing or is damaged:

3. Remove the ground cable from the negative terminal of the battery box.

WARNING! REMOVE THE GROUND CABLE FROM THE NEGATIVE TERMINAL OF THE BATTERY BOX BEFORE DISCONNECTING ANY ELECTRICAL COMPONENTS. ALWAYS CONNECT THE GROUND CABLE LAST. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY, AND/OR DEATH.

WARNING! KEEP FLAMES OR SPARKS AWAY FROM VEHICLE AND DO NOT SMOKE WHILE SERVICING THE VEHICLE'S BATTERIES. BATTERIES EXPEL EXPLOSIVE GASES. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY, AND/OR DEATH.

4. Wrap the damaged insulation area with electrical tape and attach a piece of plastic conduit or rubber hose over the damaged area with electrical tape to prevent further damage.
5. Connect the ground cable from the negative terminal of the battery box.
6. Interim repair is complete.

You may also schedule an appointment with any INTERNATIONAL® dealer to have your vehicle inspected. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

IF YOU NEED ASSISTANCE

Refer to the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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