



SAFETY RECALL NOTICE – NHTSA CAMPAIGN NUMBER 11V419000

Dear C&B Quality Trailer Works Inc Stock Trailer Owner :

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### REASON FOR THIS RECALL

C&B has decided that a defect which relates to motor vehicle safety exists in certain Stock Trailers Stock Trailers manufactured from June 2010-Feb 2011 that are equipped with a Slam Latch Rear Gate. These trailers are equipped with a gate latch release handle located on the outside; to be reached through an opening/window while inside the trailer. Due to factors such as arm length, some users may not be able to reach the outside handle once inside. **Personal injury can occur should someone become trapped within the trailer.**

#### WHAT WE WILL DO

C&B will either fix said trailer (if brought to our facilities), or will supply a C&B dealer with the correction parts and have them installed. A quick release slider pin will be mounted and accessible within the interior of the Stock Trailer.

#### WHAT YOU SHOULD DO

Please contact your C&B dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction is approximately 1 hour.

Your C&B dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact the C&B customer service by calling 1-208-455-2768.

After contacting your dealer and the C&B Customer Service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administer, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you no longer own this vehicle, please provide us with any contact information so we may contact the new owners. Please call 1-208-455-2768.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.