



1541 Reynolds Road Charlotte, MI 48813

SPARTANCHASSIS.COM
517.543.6400

Date

IMPORTANT SAFETY RECALL – 11V-412

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors Chassis, Inc. has decided that a non-compliance exists with certain motor home chassis assembled by Spartan Motors Chassis, Inc. equipped with a 4 in 1 air gauge which includes the gauges that indicate air brake system air pressure.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

Air gauge accuracy does not meet the requirements of FMVSS 121 – Air Brake Systems. Inaccurate air gauge may give false indications of the actual air pressure in each air system. In a condition where constant braking may be necessary, the air systems may deplete sooner than expected. This could cause the application of the spring brake without warning and may result in a vehicle crash.

Corrective Action:

New compliant gauges will be supplied at no charge.

Labor Time:

The labor time required to perform said repairs will be approximately 1 hour. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Spartan Chassis at 800-543-4277 - Option 1. Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website: <http://www.spartanchassis.com>.

Leased Vehicles:



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The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 800-543-4277 - Option 1.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-4277 - Option 1. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the noncompliance without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Spartan Chassis, Inc.