

September 13, 2011

(510) 785-1500

Gillig Campaign ID Number: 11V-411

**John Ashford
City of Winston-Salem
1060 N Trade St
Winston-Salem, NC 27101**

Attn: John Ashford

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gillig has decided, based on information supplied by Cummins, that a defect which relates to motor vehicle safety exists in some buses equipped with certain Cummins engines which are equipped with Diesel Oxidation Catalysts and Diesel Particulate Filters. The specific buses are model year 2010 and 2011, and are listed at the end of this letter.

What The Issue Is:

The V-Band clamp assembly used to connect the inlet and outlet cone sections to the diesel oxidation catalyst, (DOC), diesel particulate filter, (DPF), include a T-Bolt which can fracture and fail when subjected to stress or load. A fracture or failure of the T-Bolt may cause the clamp to loosen and the inlet or outlet sections attached to the DOC/DPF housing to disconnect, creating a risk of fire.

**What We Are Asking
You To Do:**

- 1. Review the list of Cummins engine serial numbers and VIN's and contact your local Cummins dealer to have the Clamps replaced on the DOC/DPF. This repair should take about an hour.***
- 2. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***
- 3. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the prenotification repair of the problem which is the subject of this recall. For more information contact Gillig Service at 1-800-735-1500, or Cummins Customer Assistance Center at 1-800-343-7357.***

Gillig Campaign ID Number: 11V-411
September 13, 2011
Page 2

**What Gillig Will Do
For You:**

1. We will assist in getting your local Cummins distributor or dealer to perform this repair.

If You Have Concerns:

Any questions regarding the information should be directed to Gillig Field Service, (1-800-735-1500) available from 6 AM until 4 PM, Monday through Friday.

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

THE GILLIG CORPORATION



Robert L. Birdwell
Executive Director, Quality & Service

RLB:rlb
Encl.

CC: Mr. Greg Vismara, V.P., Engineering, Gillig

11V-411 Letter C:\My Documents\Bob\Bird\Documents\2011\CumminsDPFRecall.nhtsa.wpd

PLEASE RETURN TO GILLIG

| CUST. ID | SER | CUSTOMER | ESN | DPF | SCR | REPLACED ON |
|----------|--------|------------------|----------|-------------|-------------|-------------|
| 1056 | 178458 | WINSTON-SALEM,NC | 73140338 | 56308100026 | 43265100385 | |
| 1057 | 178459 | WINSTON-SALEM,NC | 73143235 | 56308100016 | 43265100389 | |
| 1058 | 178460 | WINSTON-SALEM,NC | 73143237 | 56308100012 | 43307100235 | |
| 1059 | 178461 | WINSTON-SALEM,NC | 73143239 | 56329100032 | 43309100399 | |
| 1060 | 178462 | WINSTON-SALEM,NC | 73143241 | 56329100027 | 43314100645 | |
| 1061 | 178463 | WINSTON-SALEM,NC | 73148950 | 56329100029 | 43309100372 | |
| 1062 | 178464 | WINSTON-SALEM,NC | 73148957 | 56329100011 | 43309100358 | |
| 1063 | 178465 | WINSTON-SALEM,NC | 73148955 | 56308100029 | 43309100388 | |
| 1064 | 178466 | WINSTON-SALEM,NC | 73143233 | 56329100035 | 43314100638 | |
| 1065 | 178467 | WINSTON-SALEM,NC | 73148952 | 56329100025 | 43309100394 | |

To: **Vy Vu**
Field Service, Gillig
510 785-1348 fax
510 264-5073 phone
vvu@gillig.com
25800 Clawiter Rd
Hayward, CA 94545

From: _____

This fax is to notify Gillig that the buses listed above have been inspected and/or repaired for this campaign.

Signed: _____

Date: _____