

SAFETY RECALL NOTICE

Glaval Number (USA) **11V-402**

Glaval Bus a Division of Forest River, Inc. 914 County Road 1 North, Elkhart, Indiana 46516

2011

This notification is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear Glaval bus Customer,

Glaval Bus has decided that a defect which relates to motor vehicle safety exists on both the Universal and Titan II, model years 2010 through 2011 transit buses, manufactured between the dates of April 1st, 2010 through July 1st, 2011. One of the fire suppression discharge nozzles was incorrectly placed in the driver's station and could prohibit the driver's view in the event of a system discharge. This situation could result in a vehicle crash.

WHAT IS BEING RECALLED:

Certain Titan II and Universal transit buses are being recalled to correct faulty installation of one of the two fire suppression discharge nozzles.

WHY IS IT BEING RECALLED:

One of the two nozzles designated to be installed underneath of the hood by Amerex (fire suppression system manufacturer) of the bus was mounted incorrectly under the dash near the driver's foot area. In the event of a system discharge, a significant amount of powder can be released into the driver's compartment obscuring the driver's view. **This is considered an immediate life safety issue.**

WHAT YOU NEED TO DO:

Contact Getaway Marketing with your buses VIN number to confirm whether or not the unit has already been corrected.

Primary Point of Contact:

Getaway Marketing Inc.
Bill Gould x 221
1-941-747-5486 or billgould@getawaybus.com

Secondary Point of Contact:

Glaval Bus Customer Service
1-800-445-2825 or glavalcustomerservice@forestriverinc.com

WHAT GETAWAY MARKETING WILL DO:

Should your bus need to be corrected, Getaway Marketing will then make arrangements to have your bus corrected. If you are not able to reach Getaway Marketing, please contact Glaval Bus for confirmation. The correction will take approximately 45 minutes and will be performed at no charge to you.

If after contacting Glaval Bus and your inspection and/or repair is not completed in a reasonable amount of time, which is not longer than 60 days after you tender the vehicle for repair, or without charge you may notify:

For Vehicles in the United States
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590
Or call the Toll Free Vehicle Safety Hotline:
(888) 327-4236
TTY: (800) 424-9153
Or go to: <http://www.safercar.gov>

Please note: If the recall has been completed prior to receiving this notice, you still need to fill out and return the recall notice card included with this mailing.