

Airstream Inc.

419 West Pike Street, Jackson Center, OH 45334

Safety Recall Notice Airstream Avenue Motor Homes NHTSA Recall Number 11V-401

Dear Customer:

This **Notice** is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for This Recall

Airstream has decided that a defect which relates to motor vehicle safety exists in certain Airstream Avenue Motor Homes manufactured between May 2010 and July 2011. It has been determined the Driver's and Passenger's Seat Swivel Mechanism Locking Pin could loosen and become disengaged from the swivel mechanism allowing the seat to swivel back and forth going down the road. This swiveling, especially on the driver's seat could lead to a distraction that could cause a crash, resulting in personal injury to the vehicle's occupants.

What We Will Do

Airstream will repair the Driver's and Passenger's Seat Swivel Locking Pin by installing longer bolts to secure the device. The repair will be done at no cost to you.

What You Should Do

Please contact our nearest Airstream dealer or qualified RV Service Center and arrange an appointment to have your motor home repaired. It is estimated that inspection and repairs, if required, could take up to 20 minutes. If you have any questions regarding this recall or need assistance in locating an Airstream certified dealer, please contact the Airstream Warranty/Service Department by phone at 937-596-6111.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Airstream fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Warranty/Service Department** by phone at 937-596-6111.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our Touring Coaches.

Sincerely,

Dave Schumann
General Manager – Customer Relations Group

Re: NHTSA Recall No. 11V-401