

IMPORTANT SAFETY RECALL

Audi of America, Inc.



Audi of America, Inc.  
3800 Hamilin Rd.  
Auburn Hills, MI 48326  
www.audiusa.com

<CUSTOMER NAME>  
<CUSTOMER ADDRESS>  
<CUSTOMER CITY STATE ZIPCODE>

**Vehicle Identification Number (VIN):** <VIN>

<MONTH YEAR>

**Subject: Safety Recall 20Q8/K1  
2011-2012 Model Year Audi R8 Spyder  
Fuel Supply Line**

Dear Audi Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in some 2011-2012 model year Audi R8 Spyder vehicles. Our records show that you are the owner of one of these vehicles.

**What Is The Issue?**

Due to production tolerances, it is possible that the fuel supply line may contact and rub against the heat shield in the engine compartment. In rare cases, this could lead to a small fuel leak. Leaking fuel, in the presence of an ignition source, could lead to a vehicle fire.

**What Audi Will Do**

Dealers will inspect the affected fuel line for damage and replace it if necessary. Dealers will also inspect and, as needed, adjust the position of the fuel line and heat shield in order to ensure correct clearance between the two. All of this will be performed at no cost to you.

**What We Would Like You To Do**

Please contact your authorized Audi dealer (with the designation Audi R8 Certified Point or R8 Service Point) and arrange for an appointment without delay. This service will take about two hours and will be free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

**Lease Vehicles**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

**Have You Changed Your Address Or Sold The Vehicle?**

If you have moved, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

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**Reimbursement of Expenses**

If you have previously paid for a repair directly related to the condition described in this letter, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

**Service Help from Us**

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

*Audi of America, Inc.  
Attn: Customer Relations – Hills East (20Q8/K1)  
3499 West Hamlin Road  
Rochester Hills, MI 48309  
1-800-253-2834*

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We also invite you to visit our website at [www.audiusa.com](http://www.audiusa.com) where you can check to see if this or any other action may be open on your vehicle.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle. Thank you for your continued loyalty!

Sincerely,

Audi Product Quality & Technical Service