



August 17, 2011

Customer Name
Customer Address
Customer City, State, Zip

VIN:

SUBJECT: SAFETY RECALL # E038R
PACCAR MX Engine Fast Idle Control
EXPIRATION DATE: NONE

Dear Peterbilt Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a safety defect may exist in vehicles manufactured between April 19, 2010 and May 13, 2011 powered by PACCAR MX Engines.

Engagement of the Fast Idle Control (FIC or high idle) function with certain PACCAR MX engines connected to Eaton Ultrashift DM and Allison automatic transmissions (without Auto-Neutral) may be allowed with the transmission in gear. If the FIC function is engaged with the transmission in gear, the vehicle may, in certain circumstances, override the parking brake and unexpectedly move, creating a risk of personal injury.

<i>The problem is...</i>	Engagement of the Fast Idle Control while truck is in gear may cause unintended acceleration of your truck
<i>What your dealer will do...</i>	Update PACCAR MX engine calibration numbers on your vehicle
<i>What you must do ...</i>	Contact your dealer immediately to schedule an appointment

Peterbilt Motors Company has initiated a recall to update the PACCAR MX engine calibration numbers on your vehicle. Please contact your Peterbilt or authorized PACCAR Engine dealer immediately to schedule an appointment. This should take approximately 1 ½ hours and will be provided at no charge to you.

If you require further information, have already experienced this condition and have paid to have it repaired, or experience any difficulty in making arrangements for the repair, please contact: Peterbilt Motors Company, 1700 Woodbrook Street, Denton, Texas 76205; Customer Service Department, phone 940-591-4196.

If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect within a reasonable time and without charge, you may submit a complaint to: Administration for Safety Assurance, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or call the toll free safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Rick Wood
Quality Services Manager