



A PACCAR COMPANY

Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

August 22, 2011

IMPORTANT SAFETY RECALL

Town Of Merrimack NH
6 Baboosic Lake Rd
Merrimack, NH 03054-3605

Subject: Safety Recall E038R – PACCAR MX Fast Idle Control
Vin No. 1NKDXPEX2CJ301572

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain T660, T700 and T800 model vehicles manufactured between April 19, 2010 and May 13, 2011, powered by PACCAR MX engines. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

Engagement of the Fast Idle Control (FIC or high idle) function with certain PACCAR MX engines connected to Eaton Ultrashift DM and Allison automatic transmissions (without Auto-Neutral) may be allowed with the transmission in gear. If the FIC function is engaged with the transmission in gear, the vehicle may, in certain circumstances, override the parking brake and unexpectedly move, creating a risk of personal injury. This condition was determined by Kenworth to be a safety-related defect.

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| The problem is... | Engagement of the Fast Idle Control while truck is in gear may cause unintended acceleration of your truck |
| What your dealer will do... | Update PACCAR MX engine calibration numbers on your vehicle |
| What you must do ... | Contact your dealer immediately to schedule an appointment |

Kenworth has initiated a recall to update the PACCAR MX engine calibration numbers on your vehicle. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This repair should take approximately 1-1/2 hours and will be performed at no charge to you.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,
Mike Kalkoske
Quality Services Manager