

Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue, S207
Torrance, CA 90509-2991

TMS-NTC-11219
September 8, 2011

Delia Lopez
Recall Management Division
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Toyota Safety Recall 11V-377 Owner Notification

Dear Ms. Lopez,

Please find attached, for your records, representative copies of the previously approved Owner Notification Letter for Safety Recall 11V-377 on the following models:

32 specific 2011 Model Year Lexus RX 350

The letters are being mailed in accordance with the previously submitted schedule.

These documents are being submitted in accordance with regulation 49 CFR 573.6 (c)(10).

If you have any questions regarding this matter, please contact me at (310) 468-3392.

Sincerely,



George Morino
National Manager, Quality Compliance

Attachments:

- Lexus 11V-377 (BLF) Owner Notification Remedy



Lexus Division
Toyota Motor Sales, U.S.A., Inc.
 19001 South Western Avenue
 P.O. Box 2991
 Torrance, CA 90509-2991

Lexus 2011 RX 350 Vehicles
Brake Actuator Assembly
SAFETY RECALL NOTICE

URGENT

[VIN]

Dear Lexus Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in specific 2011 Model Year RX 350 Vehicles.

What is the condition?

In specific 2011 model year RX 350 vehicles, equipped with Vehicle Dynamics Integrated Management (VDIM), the calibration in the brake actuator for the hydraulic control valves is incorrect. Due to this condition, there is a possibility that the right front wheel may not be controlled properly during ABS (Antilock Brake System) or VSC (Vehicle Stability Control) actuation. This could result in increased stopping distances and/or a failure to adequately correct a vehicle slide, which could increase the risk of a vehicle crash.

What is Lexus going to do?

Any authorized Lexus dealer will replace the brake actuator assembly with a new one at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer to make an appointment to have this important remedy performed on your vehicle as soon as possible.

The brake actuator replacement will take approximately two hours. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.lexus.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Your local Lexus dealer will be more than happy to answer any of your questions. If you require further assistance, you may contact the Lexus Customer Satisfaction at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days of your receipt of this letter.

Thank you for driving a Lexus.

Sincerely,

Lexus Division
 TOYOTA MOTOR SALES, U.S.A., INC.

BLF RX 350

Spanish translation on back side
 Traducción en español en el reverso