



Monaco RV, LLC
91320 Coburg Industrial Way
Coburg, OR 97408 USA

MONACO RV
A **NAVISTAR** COMPANY

monaco-online.com

SAFETY RECALL – 11515

AUGUST 2011

Dear Monaco RV Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco RV has decided that a defect which relates to motor vehicle safety exists in certain R-Vision Onyx, Trail-Sport, and Trail-Lite Crossover model travel trailers built 12/15/10 thru 2/7/11.

REASON FOR THIS RECALL

The voltage converter in the trailer's load center distribution panel may have been incorrectly wired possibly resulting in the converter and certain objects being electrically energized.

RISK TO MOTOR VEHICLE SAFETY

An electrically energized object is a shock or short hazard and may discharge without warning possibly resulting in property damage, personal injury, or death.

DEFECT REMEDY

The remedy will involve the inspection and, if necessary, the correction of the voltage converter wiring. Dealers have instructions to repair your vehicle. The repair will be performed free of charge and take approximately 30 minutes to complete.

ACTIONS YOU SHOULD TAKE

Monaco RV's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed Recall Notification Form.

If you own this vehicle, please schedule an appointment with any Monaco RV dealer to have your vehicle repaired. Your nearest dealer may be located by calling 1-877-466-6226 or by visiting <http://www.monaco-online.com> and navigating to the dealer locator for your specific product make and model.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Contact Customer Service at 1-877-466-6226 for more information.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the postcard so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Monaco RV has failed to remedy the defect without charge or within a reasonable time, please call toll free 1-800-685-6545.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

Monaco RV requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Monaco RV, LCC