

### **NISSAN NORTH AMERICA, INC.**

National Headquarters Consumer Affairs Department P.O. Box 685003 Franklin, Tennessee 37068-5003

## INTERIM OWNER NOTIFICATION

Dear Nissan owner:

This interim notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some 1996-2004 model year Nissan Pathfinder vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the cover of this notice.

#### Reason for Recall

Nissan recently discovered that, in certain rare instances, in states where heavy concentrations of road salt are used in the winter (listed below), the front driver's side strut tower housing on certain vehicles can develop corrosion that may cause strut tower housing damage. This may allow the strut tower housing to contact the steering column. We expect this would create noise and a noticeable difference in steering effort. In an extreme case, this may lead to steering system damage, which could increase the likelihood of a crash.

ConnecticutMaineNew HampshireVermontDelawareMarylandNew JerseyWest VirginiaDistrict of ColumbiaMassachusettsNew YorkWisconsin

Illinois Michigan Ohio

Indiana Minnesota Pennsylvania Iowa Missouri Rhode Island

According to our records, your vehicle is currently registered in one of the states listed above.

#### What Nissan Will Do

Nissan is currently developing the remedy for this condition. When the remedy is available, Nissan will send you a second letter asking you to bring your vehicle to a Nissan dealer for an inspection and a remedy (free of charge for parts and labor). In the meantime, if you have concerns about corrosion in the front driver's side strut tower housing in the front wheel well area of your vehicle or you have noticed an unusual noise coming from that area of the vehicle, or a change in the steering effort, we urge you to bring your vehicle into the nearest Nissan dealer for an immediate inspection.

# What You Should Do

- If your vehicle is operating normally and there is no noticeable corrosion in the driver's side strut tower housing in the front wheel well area, you do not need to take any immediate action until you receive a second notification from Nissan with further instructions.
- If you have concerns about corrosion in the front driver's side strut tower housing in the front wheel well area of your vehicle or you have noticed unusual noise coming from that area of the vehicle, or a change in the steering effort, please contact your Nissan dealer for an immediate inspection.

If you have paid to have your strut housing repaired due to corrosion prior to this campaign, you may be eligible for reimbursement of the related expense. If you have additional questions you may contact the

National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.