



**NISSAN NORTH AMERICA, INC.**

National Headquarters  
Consumer Affairs Department

P.O. Box 685003  
Franklin, Tennessee 37068-5003

## OWNER NOTIFICATION

## NHTSA Recall 11V-371

Dear Nissan Altima Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some 2011 to 2012 model year Nissan Altima sedan vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the cover of this notice.

### Reason for Recall

On certain Altima sedan vehicles, the transverse link bolt may not have been torqued to the proper specification. This condition could cause the bolt to become loose while the vehicle is being driven creating a rattling noise and vibration. If the bolt comes out completely, the driver may experience difficulty controlling the direction of the vehicle which could result in a crash.

### What Nissan Will Do

Your Nissan dealer will replace the transverse link bolts and nuts and tighten them to the proper torque specification. This service, free for parts and labor, should take about 1 hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

### What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. **If you hear a rattle or feel vibration coming from the front suspension, please bring your vehicle into the dealer as soon as possible.**

Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.