



IC Bus, LLC  
4201 Winfield Road  
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

## NONCOMPLIANCE RECALL G-11513

SEPTEMBER 2011

Dear IC Bus Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that certain CE and RE model school buses built 10/8/09 thru 4/14/11 with passenger seat feature code 48USV, 48SRA, or 48SWA may not comply with Federal Motor Vehicle Safety Standard (FMVSS) 222.

### ***REASON FOR THIS RECALL***

The suspect buses may have been built without, or with incorrectly installed, floor reinforcements in certain seating positions that are needed for the bus to comply with FMVSS 222 S5.1.4.

### ***RISK TO MOTOR VEHICLE SAFETY***

Noncompliance to FMVSS 222 S5.1.4 may increase the passenger's risk of personal injury or death in the event of a crash.

### **DEFECT REMEDY**

The remedy will involve the installation of a bracket that attaches to the front of the seat frame riser and fits under the seat rail. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 2 hours to complete.

### **ACTIONS YOU SHOULD TAKE**

IC Bus' records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

**If you own this vehicle**, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

**If you have already paid for repairs that corrected the defect**, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**