



**Great Dane Trailers**

A Division of Great Dane Limited Partnership

August 8, 2011

**SAFETY RECALL NOTICE**  
**NHTSA No. 11V - 360**

«CUSTOMER»  
«ADDRESS\_1»  
«ADDRESS\_2»

VIN's: «Ref»

Re: Aluminum Flatbed Trailer Suspension Bolts

To Whom It May Concern:

This notice is sent in accordance with the requirements of the National Traffic Motor Vehicle Safety Act.

Great Dane Trailers has decided that a defect that relates to motor vehicle safety exists in certain aluminum flatbed trailers. We have determined that the nylon insert lock-nuts provided to Great Dane Trailers by our supplier were improperly manufactured making them ineffective in resisting vibration and maintaining design torque. This loss of proper fastener torque could result in loosening of fasteners which could lead to loose or detached suspension hangers, resulting in a loss of control or a crash.

To address and remedy this defect Great Dane Trailers has produced a field replacement procedure for replacing all defective nylon insert lock-nuts. You should immediately inspect the listed trailers and present them to a Great Dane Branch or Dealer service facility for replacement of the defective nylon insert locknuts. To find a branch or dealer service facility you may visit [www.greatdanetrailers.com](http://www.greatdanetrailers.com) and click on the "Find Location" tab or by calling Great Dane Customer Service at (912) 644-2260.

If you had this repair performed before you received this letter, you may be eligible to received reimbursement for the cost of obtaining a per-notification remedy of the problem associated with this recall. For more information contact Great Dane Customer Service at (912) 644-2260.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you conclude that Great Dane Trailers has not enabled you to remedy this condition without charge and/or in a reasonable time, a complaint may be submitted to the:

Lathrop Avenue P.O. Box 67 Savannah, GA 31402  
Phone: (912)644-2100  
[www.greatdanetrailers.com](http://www.greatdanetrailers.com)

Administrator  
National Highway Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

-or-

Call the toll free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 800-424-9153 or go to <http://www.safercar.gov> )

We regret any inconvenience that this situation may have caused. Great Dane Trailers wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,

A handwritten signature in black ink that reads "Barry A. Mitchell". The signature is written in a cursive style and is positioned above a thin horizontal purple line.

Barry A. Mitchell  
Director, Customer Service/Warranty  
Great Dane Trailers