



NHTSA Recall 11V-357

Dear E-One Chassis Owner:

July 22, 2011

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

E-One has decided that a defect which relates to motor vehicle safety exists in certain E-One 2010 – 2011 Cyclone II, 2010 – 2011 Typhoon, and 2010 – 2011 Tradition Chassis manufactured between Jan. 1, 2010 and July 1, 2011. These vehicles have cab door mount bracket that are being recalled by the manufacturer, TriMark, who is initiating a NHTSA campaign (#11E-028). The door system may fail to comply with Federal Motor Vehicle Safety Standard No. 206, “Door Locks and Door Retention Components.” The handle mount bracket can rotate out of the original manufactures installed position and allow the extension spring to become unsecured. In the event of a vehicle crash, the door may not stay closed resulting in the possibility that occupants could fall from the vehicle and be injured.

WHAT WE WILL DO

TriMark will be contacting owners of the affected E-One Chassis starting in late July 2011. TriMark will replace the recalled latches with new door latch hardware at no charge to the owner. TriMark will be contacting you directly to schedule for repairs to be made. Repairs will be made by E-One Service Centers or by TriMark personnel as needed. The repair will require approximately one hour per door to complete.

WHAT YOU SHOULD DO

If you receive this notification and are not contacted shortly by a TriMark representative to schedule a repair to your vehicle, please contact TriMark at **1-641-394-1095** or E-One at 1-352-861-3612.

If the repairs are not completed within three (3) days of the agreed on service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact E-One customer service by calling 1-800-627-5050.

After contacting TriMark or E-One, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV)

We apologize for any inconvenience this may cause; however, we have taken this action in the interest of your safety and continued satisfaction with our products.