

Airstream Inc.

419 W. Pike St., Jackson Center, OH 45334

Safety Recall Notice

Airstream Interstate Motor Homes

NHTSA Recall Number 11V-349

Dear Customer:

This **Notice** is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for This Recall

Airstream decided that a defect which relates to motor vehicle safety exists in certain Airstream Interstate Motor Homes manufactured between September 2008 and June 2011. It has been determined the Driver's Seat Belt Buckle Wire could be damaged or severed when the driver's seat is adjusted fore and aft or swiveled on these vehicles. The Driver's Seat Belt Wire is the wire that allows communication between the Supplemental Restraint System (SRS) and the vehicle Electronic Control Module (ECM) indicating that the driver's seat is occupied and the seat belt is buckled. In the event of a crash, the ECM will signal the seat belt tensioner to retract, pulling the driver back into the seat, allowing proper operation of the SRS. If the Driver's Seat Belt Buckle Wire is damaged or severed, although the seat belt will still restrain the driver, this pre-tensioning feature will be disabled which could result in personal injury to the vehicle's driver in the event of a crash,

What We Will Do

Airstream will repair the Driver's Seat Belt Buckle wire if found to be damaged or severed per Mercedes Benz approved service procedures. The wire will also be returned to its original routing and the proper clearance will be given to allow the wire to properly travel within the seat pedestal during seat movement of any kind. The inspection, repair and re-routing, will be done at no cost to you.

What You Should Do

Please contact your nearest Airstream dealer or qualified RV Service Center and arrange an appointment to have your motor home inspected and repaired. It is estimated that inspection and repairs, if required, could take up to 3 hours. If you any questions regarding this recall, or need assistance in locating an Airstream certified dealer please contact the **Airstream Warranty/Service Department** by phone at 937-596-6111.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Airstream fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Warranty/Service Department** by phone at 937-596-6111.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our Touring Coaches.

Sincerely,

Dave Schumann
Director of Service and Warranty Administration

Re: NHTSA Recall No. 11V-349