



Indian Motorcycle Division
of Polaris Industries Inc.
2100 Highway 55
Medina, MN 55430

SAFETY RECALL NOTICE
Recall Campaign: 11V-344
Subject: Side Stand Replacement
2009-2011 Indian Motorcycles (All Models)
Reference: Safety Recall Bulletin I-11-02
PLEASE READ IMMEDIATELY

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Indian Motorcycle has decided that a defect which relates to motor vehicle safety exists in some 2009-2011 Indian motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

The reason for this recall:

Indian Motorcycle has determined that motorcycles, produced between 12/10/2008 and 04/08/2011, do not conform to the requirements of Federal Motor Vehicle Safety Standard No. 123, "Motorcycle Controls and Displays". If an affected vehicle is ridden away with its side stand in the down position, the side stand may not retract if it touches the ground. Riding with the side stand in the down position may increase the risk of an operator losing control which could result in a vehicle crash.

What Indian Motorcycle and your dealer will do:

Indian Motorcycle has issued *Safety Recall Bulletin I-11-02* to all Indian Motorcycle dealers, with instructions required to replace the side stand with an updated replacement unit. Repairs will be made by any authorized Indian Motorcycle dealer at no cost to you. The actual side stand update should take under one hour to perform; however, it may take longer due to service scheduling requirements.

What you should do:

Please call your authorized Indian Motorcycle dealer to schedule an appointment to have the Safety Recall repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer.

If you have questions or if you need more information:

While your Indian Motorcycle dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repair outlined in this letter, or if you need assistance finding an Indian Motorcycle dealer, please visit the Polaris web site at www.polarisindustries.com or contact our Indian Motorcycle Consumer Service Department by calling 1-888-704-5290.

This notice was mailed to you according to our most current registration information. If you no longer own your Indian motorcycle, please contact your local Indian Motorcycle dealer to have the ownership information changed. The Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement please contact the Indian Motorcycle Consumer Service Department using the contact information above.

If you believe that Indian Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to <http://www.safercar.gov>.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Indian motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

Bridget McLennan
Warranty and Service Publications Manager