ΤΟΥΟΤΑ

Toyota Motor Sales, U.S.A., Inc. 19001 South Western Avenue PO. Box 2991 Torrance, CA 90509-2991

Certain 2006 and 2007 Model Year Highlander Hybrid (HV) Vehicles Hybrid System Inverter, Intelligent Power Module SAFETY RECALL NOTICE (Interim Notice)

VIN:

Dear Toyota Customer:

At Toyota, we are dedicated to providing vehicles of outstanding quality and value. Part of our commitment is to provide important information to you whenever a specific concern or problem may affect your vehicle.

Recently, Toyota informed the National Highway Traffic Safety Administration (NHTSA) that a Safety Recall will be conducted to address a problem involving the Intelligent Power Module (IPM), which is a part of the Hybrid System Inverter in certain model year 2006 and 2007 Toyota Highlander Hybrid (HV) vehicles. We are currently making preparations to implement the Safety Recall remedy. The purpose of this letter is to explain what the recall is about and to keep you informed of Toyota's implementation plan.

We will send you another notification when the replacement parts are ready and preparations are complete.

What is the condition?

The IPM is located inside of the Hybrid System Inverter and contains a control board with transistors. Certain transistors on the control boards of some of the subject vehicles were inadequately soldered and could be damaged from heat caused by a large current during high-load driving. If this occurs, various warning lamps will be illuminated on the instrument panel. The vehicle may enter a fail-safe/limp-home mode that limits the drivability of the vehicle. It is possible that the hybrid system will shut down while the vehicle is being driven, causing the vehicle to stall unexpectedly, increasing the risk of a crash.

Toyota is currently working on obtaining the necessary replacement parts.

What should you do?

Toyota will send another owner notification when the replacement part is ready. We anticipate that we will begin mailing the second owner notification letter in January, 2012. These letters will be mailed over several months consistent with parts availability.

In the meantime, if your vehicle exhibits the condition described above, please contact any Toyota dealer for diagnosis and appropriate repair. If the problem is related to the identified condition, the repair will be performed at **no charge** to you.

We appreciate your patience while we prepare the replacement parts.

If you would like to update your vehicle ownership or contact information, please go to <u>www.toyota.com/ownersupdate</u>. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

Spanish translation on back side Traducción en español en el reverso You may take the following steps to reduce the possibility of this condition from occurring until the remedy becomes available and is performed.

Full 2 Low &	 (1) Regularly confirm that the coolant level in the inverter coolant reservoir is between FULL and LOW. If the coolant level is below the LOW line, please add coolant up to the FULL line. If you wish, you may contact any Toyota dealer for assistance at no charge.
Power Meter	 (2) Avoid placing a high load on the Hybrid System. We suggest that you refrain from towing anything with the vehicle until the remedy is performed. (3) Monitor your Power Meter. The Power Meter indicates the immediate output from the Hybrid System in approximate kilowatts. Keep power usage below 100kW as much as possible. Situations where the Power Meter shows output slightly over 100kW for a brief moment should not raise any concerns.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repairs to your vehicle for this specific condition prior to receiving this letter, we will provide instructions for reimbursement consideration in the second owner letter once the remedy preparations are completed.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.