



Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

July 19, 2011

IMPORTANT SAFETY RECALL

RIHM Kenworth - St. Paul
2108 University Ave W
Saint Paul, MN 55114-1820

VIN: 1XKAD49X9CR304075
Subject: Safety Recall 11KWD/NHTSA Recall 11V-334 – T660 Hood Strut Safety Latch
Vin No.

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain T660 vehicles manufactured at Kenworth's Renton plant between April 18, 2011 and May 20, 2011. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

In normal operation, the safety latch feature is automatically set and prevents the hood from closing. If the hood strut were to separate, the safety latch feature may not automatically set resulting in a non-operational safety latch feature when the hood is opened. A non-operational safety latch feature may not be detected by an operator increasing the risk of personal injury and/or vehicle damage. Your vehicle identified above may have been built with a strut containing a non-operational safety latch. This condition was determined by Kenworth to be a safety-related defect.

The problem is...	The hood safety latch may become non-operational when the hood is opened
What your dealer will do...	Inspect the hood strut and replace as appropriate
What you must do ...	Contact your dealer immediately to schedule an appointment

Kenworth has initiated a recall to inspect and replace the hood strut as required. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This repair should take approximately 1/2 hour, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 1-425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske
Quality Services Manager