



950 I-30 East
Mt. Pleasant, TX 75455
Phone (903) 575-0300
Fax (903) 577-8858

July 05, 2011

SAFETY RECALL NOTICE

Safety Recall Number: 11V-328

Dear Big Tex Trailer Manufacturing, Inc. Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Tex Trailer Manufacturing, Inc. (Big Tex), has decided that a defect, which relates to motor vehicle safety, exists in certain 2011 Big Tex model 10LP, 10LX, 12LP, 12LX, 14GX, 14LX, 14OD, 50DS and 70LP dump trailers. This defect involves what has been determined to be a defective hydraulic adapter fitting. If the adapter fitting fails, it could cause the dump bed to fall from a raised position. A failure of the hydraulic adapter fitting could result in accidental damage to include personal injury, death and/or property damage.

Your trailer has been identified as included in this recall. You are advised **not to raise the dump bed until the adapter fitting can be replaced**. Photographs depicting the defective and replacement adapter fittings are included with this letter for identification purposes. Please contact **Big Tex Warranty, Mt. Pleasant, Texas at 1-800-594-5637 ext. 2121 immediately** to schedule a repair.

The defect will be remedied by your authorized Big Tex dealer or representative, who will replace the defective adapter fitting. The work will take about one (1) hour to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To make the appointment to schedule the necessary adapter fitting replacement, **which will be performed at no charge to you**, please do the following:

Call Big Tex Trailer Manufacturing, Inc. **toll free at 1-800-594-5637 ext. 2121** or our regular phone number at (903) 575-0300 ext. 2121 for the location of your closest Big Tex dealer, or authorized representative, who will perform the repair. You should call the same number if you have any problem obtaining the needed repair. **Do not raise the dump bed until the defective adapter fitting is replaced.**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Big Tex at 1-800-594-5637 ext. 2121.

Take the enclosed Owner Notification Form with you at the time of your appointment and give it to your dealer. The form identifies the vehicle and the service that is required. Upon completion of the necessary replacement, the dealer or Big Tex authorized representative will return the form to Big Tex Trailer Manufacturing, Inc.

If you believe that Big Tex Trailer Manufacturing, Inc. has failed or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

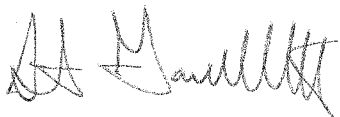
or call the toll free Vehicle
Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153); or go to
[http:// www.safercar.gov](http://www.safercar.gov)

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience, which this action may cause you. This program is being carried out to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,



Stan Garrett, Vice President – Finance & Accounting
Big Tex Trailer Manufacturing, Inc.

Encl: Photo comparison of defective and replacement adapter fitting
Owner Notification Form



**OWNER NOTIFICATION FORM
SAFETY RECALL NO. 11V-328**

**2011 Big Tex 10LP, 10LX, 12LP, 12LX, 14GX, 14LX, 14OD, 50DS
and 70LP MODEL DUMP TRAILERS**

DEFECTIVE HYDRAULIC ADAPTER FITTING INSTALLED IN TRAILER

This form should be presented to the Big Tex authorized Dealer or representative to whom you are directed when you call Big Tex toll free at **1-800-594-5637 ext. 2121**.

Upon completion of the necessary hydraulic adapter fitting replacement, the Big Tex Dealer or authorized representative must return this form by mail to the address below, by fax to (903) 575-5218 or by email to warranty@bigtextrailers.com:

Big Tex Trailer Manufacturing, Inc.
950 I-30 East
Mount Pleasant, Texas 75455
ATTN: Warranty (Safety Recall)

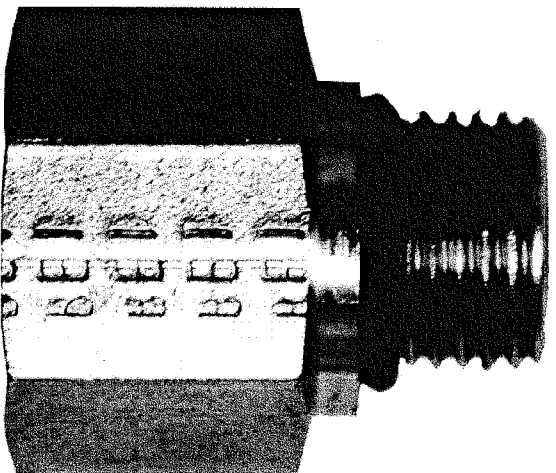
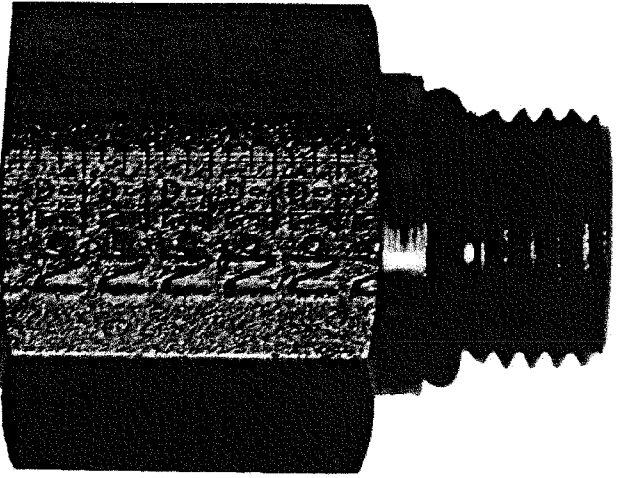
Please include the following information:

- a. Model of Trailer: 14LX-14BK7SIR
- b. VIN: 16VDX1420B5392325
- c. Date Exchange Completed: _____
- d. Name, address and telephone number of person bringing trailer in for adapter fitting exchange:

Name: The Nature Conservancy
Address: _____
City: _____
State and Zip Code: _____
Telephone Number: _____

EXHIBIT B

ADAPTER FITTING COMPARISON



Replacement Fitting

Defective Fitting

