



Navistar, Inc.  
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navistar.com



A NAVISTAR COMPANY

## SAFETY RECALL G-11509

JULY 2011

Dear INTERNATIONAL® Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain WorkStar model trucks built 1/21/10 thru 4/19/11 with engine feature code 12UXJ or 12UXH.

### **REASON FOR THIS RECALL**

The battery cable insulation may wear on the front suspension shackle possibly resulting in an electrical short.

### **RISK TO MOTOR VEHICLE SAFETY**

An electrical short may cause a fire without warning possibly resulting in property damage, personal injury, or death.

### **DEFECT REMEDY**

The repair will involve the installation of a bracket to route the battery cables away from the front suspension spring shackle. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1 hour to complete.

### **ACTIONS YOU SHOULD TAKE**

Navistar's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

**If you own this vehicle**, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**