



June 28, 2011

Mr. Claude Harris
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.W.
Washington, D.C. 20590

Dear Mr. Harris:

Reference: NHTSA Identification Number 11V-315

Enclosed are representative copies of communications relating to the 2011 model year vehicles involved in the referenced recall. Chrysler expects to notify dealers on July 01, 2011 and to begin owner notification during the week of July 04, 2011. The exact number of manufactured vehicles in the recall is 11,096.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

A handwritten signature in black ink, appearing to read "David D. Dillon".

For David D. Dillon
Vehicle Compliance and Safety Affairs

Enclosure: Dealer and Owner Letter for Recall L23

cc: F. Borris



CHRYSLER

**SAFETY RECALL L23
STEERING COLUMN PIVOT RIVETS**

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2011 model year Chrysler 200 and Town & Country; Dodge Avenger, Caliber, Grand Caravan, Journey and Nitro; Jeep® Liberty, Patriot, Compass, and Wrangler vehicles.**

The problem is... The steering column pivot rivets on your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx) may have been improperly installed and/or missing. This could cause compromised steering column performance in the event of a crash.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the steering column pivot rivets and replace them if required. The inspection will take about ½ hour to complete. If rivet replacement is required, an additional hour will be required. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. Please bring this letter with you to your dealer.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.chrysler.com/ownersreg, www.dodge.com/ownersreg, or www.jeep.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
Chrysler Group LLC
Notification Code L23

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.