



June 2011

## IMPORTANT SAFETY RECALL NOTICE

Dear VT750C or VT750C2B Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2011 model year VT750C and 2010 and 2011 model year VT750C2B motorcycles. Engine vibration can cause the bank angle sensor to malfunction and the engine to unexpectedly stall. An engine stall increases the risk of a crash.

In normal operation, the bank angle sensor only will turn the engine off when the motorcycle falls onto its side. However, should you experience an engine stall while in traffic due to bank angle sensor malfunction, you will need to cycle the ignition key off and then on again in order to restart the engine.

### What should you do?

Call any authorized Honda motorcycle dealer and make an appointment to have your motorcycle repaired. The dealer will install a new bank angle sensor that corrects the condition. This work will be done free of charge. Please plan to leave your motorcycle for a day to allow the dealer flexibility in scheduling.

### Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Motorcycle Customer Service  
Mail Stop 100-4C-7B  
1919 Torrance Blvd.  
Torrance, CA 90501-2746  
(866) 784-1870

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your motorcycle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to [http:// www.safercar.gov](http://www.safercar.gov).

### What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2010 or 2011 model year VT750C or VT750C2B motorcycle involved in this recall. If this is not the case, or the name/address information is not correct, complete, sign, and return the enclosed, postage-paid Information Change Card. We will then update our records.

If prior to receiving this notice, you paid to have the bank angle sensor replaced, you may be eligible for reimbursement. Please refer to the enclosed Request for Reimbursement form for eligibility requirements and the reimbursement procedure.

### Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Motorcycle Customer Service at (866) 784-1870.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Motorcycle Division**