



May 23, 2011

Dear Zero Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

NHTSA Campaign Number: 11V-282

Zero Motorcycles Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2009 model year Zero S motorcycles built September 02, 2009 through December 22, 2009; 2009 model year Zero DS motorcycles built July 27, 2009 through December 28, 2009; 2010 model year Zero S motorcycles built February 01, 2010 through March 31, 2011; and 2010 model year Zero DS motorcycles built January 20 2010 through March 31, 2011.

The front brake caliper bracket on the model motorcycles built between the above dates may experience permanent deformation when subjected to high braking loads. This condition could induce misalignment of the front brake pads with respect to the front brake rotor. Misalignment of the brake pads vs. the rotor may cause reduced front braking performance, which could lead to a possible crash and potential injury or death of the rider.

Our records indicate that you purchased one of these motorcycles listed above that may have the condition involved in this recall.

We strongly urge you to contact your Dealer/IR or Zero Motorcycles Customer Service department to make arrangements to have the appropriate service performed as soon as possible.

Please contact your Zero motorcycle Dealer/IR immediately and arrange an appointment to have your motorcycle repaired. The actual dealer labor time to perform this service will be less than one hour and thirty minutes; however, due to scheduling, the dealer may require your motorcycle for a longer period of time. The parts and labor will be free of charge to you. Recall kits will be available at your Dealer/IR by no later than the week of May 29th, 2011.

To verify that the service has been completed, your Dealer/IR will ask you to sign a recall claim. If you no longer own this vehicle, please contact us at 1 (888) 786-9376 ext 45 so we may update our records.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have had this defect repaired before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Zero Motorcycle Inc. at 1 (888) 786-9376 ext 45. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

If you take your motorcycle to your Dealer/IR on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Zero Motorcycles Inc. for immediate assistance at the address or telephone number listed on this letter. If your Dealer/IR or Zero Motorcycles Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Richard Kenton
Director of Customer Service
Zero Motorcycle Company, Inc.