



Crossroads RV
305 Hawpatch Rd.
Topeka, IN 46571

Safety Recall Notice

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of National Traffic and Motor Vehicle Safety Act in the United States and the Canadian Motor Vehicle Safety Act in Canada and is important for your safety.

Reason for This Recall

Crossroads RV (Crossroads) has decided that a defect which relates to motor vehicle safety exists in certain 2011 Seville fifth wheel trailers and 2011 Rushmore fifth wheel trailers.

The vehicles subject to this recall campaign were manufactured with the electrical transfer switch wired incorrectly. With the transfer switch wired incorrectly, the transfer switch could send 220 volt current instead of 110 volt current through the trailers electrical system. This voltage increase could lead to overheating of the electrical system resulting in a fire or property damage.

What We Will Do

Crossroads will inspect your fifth wheel trailer to determine if the transfer switch has been wired incorrectly. If the transfer switch was wired incorrectly, the transfer switch will be rewired to the correct specifications.

What You Should Do

Make an appointment with your dealer and bring the unit to the dealership to have it inspected and repaired. The inspection and repair will be done at no cost to you.

If you have questions concerning this recall or if you need any assistance such as locating a Crossroads authorized dealer or repair facility, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., 305 Hawpatch Rd., Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 888-226-7496.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Crossroads by contacting the **Crossroads Warranty/Service Department**.



Notifications

In the United States:

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Crossroads fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

In Canada:

We have notified Transport Canada of this recall and the procedures involved. Should Crossroads fail or be unable to correct the defect without charge, you may write to Motor Vehicle Safety Enforcement, Transport Canada, 80 Noël Street, Gatineau, Quebec J8Z 0A1 Canada, or call the Road Safety and Motor Vehicle Regulation Directorate toll free at 800-333-0510 or at 613-993-3640.

Regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

Randy Nielsen
Vice President Customer Care

Re: NHTSA Recall No. 11V-
Transport Canada Recall No. – 2011-