



10 May 2011

«FIRST» «LAST»
«ADDRESS»
«City», «ST» «ZIP»

IMPORTANT MOTORCYCLE SAFETY RECALL

Replacement Front Mudguard Bolts

Thunderbird and Thunderbird ABS

Affected VIN Range: 424451 to 466489

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Triumph Motorcycles has decided that a defect, which relates to motor vehicle safety exists on certain Triumph Thunderbird and Thunderbird ABS models.

In line with our commitment to quality improvement and customer care, we write to inform you that a limited number of Triumph Thunderbird and Thunderbird ABS motorcycles require the replacement of the screws for the front mudguard.

Our records indicate you are the owner of a Thunderbird – **VIN «VIN»**.

The front fender mounting screws may contact the side wall of the tire, leading to tire deflation, increasing the risk of a crash. Please contact your local Triumph dealer immediately to have your bike remedied. The repair should take about an hour and will be performed free of charge.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this Recall. Please provide a paid invoice to an authorized Triumph dealer, or directly to Triumph Customer Service, 385 Walt Sanders Memorial Drive, Suite 100, Newnan, GA 30265.

Federal regulations requires that any vehicle lessor receiving the Recall Notice must forward a copy of the notice to the lessee within 10 (ten) days of receipt.

Should you need to discuss any aspect of the Recall, please contact your dealer, who has been advised of this action and who will be able to answer your concerns. If necessary, you can of course contact our Customer Service Department at (678) 539 – 8782.

May we take this opportunity to apologize for any inconvenience this may cause, but we are confident you can appreciate the importance of having a safe and reliable vehicle.

This action is being monitored by the N.H.T.S.A. The owner may submit a complaint to The Administrator, National Highway and Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327 4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov> if he or she believes we have not done our best to remedy this condition without charge and within a reasonable time.

Scott Callander – Recall Coordinator