

**Recall 11-043-LDU**  
**Lift door telltale**



**IMPORTANT SAFETY NOTICE**

June 2011

This notice is sent to you in accordance with the requirements of the National Traffic and *Motor Vehicle Safety Act*.

Micro Bird has decided that certain 2010 and 2011 Micro Bird MBII MPVs equipped with a lift platform that completely covers the lift door opening fail to comply with Federal Motor Vehicle Safety Standard No. 206, "Door locks and door retention components." Our records show that you own the vehicle(s) with the vehicle identification number shown above (or on the reply sheet).

**What is the safety issue?**

There is no telltale that activates when the lift door is not fully closed and the vehicle ignition is activated.

If the driver moves the vehicle while the lift door is open, there is an increased risk of injury to nearby pedestrians or damage to other vehicles.

**What should you do?**

Add a green telltale to the instrument panel that is linked to the lift door using the parts provided with the present document. See Service Bulletin enclosed. If you prefer, you can make an appointment with your Micro Bird dealer to have the repair done free of charge (parts & labor).

**What we are asking you to do...**

Complete the repair, and return the reply sheet to Micro Bird. This will enable us to update our files and send you a reimbursement check for labor.

Please contact Vincent Demers at Micro Bird Service and Warranty at [vincent.demers@microbird.com](mailto:vincent.demers@microbird.com) or [1-819 477-2012 ext. 264](tel:1-819-477-2012) if you have any problems or questions.

**How long will it take?**

Time required to do the repair is estimated at 10 minutes per vehicle. You will be reimbursed for reasonable labor charges. If you plan to ask a third party to do the repair make sure it will be done within the time allowed. If you or the third party cannot perform the required work within 10 minutes, please contact Vincent Demers at Micro Bird Service and Warranty at [Vincent.demers@microbird.com](mailto:Vincent.demers@microbird.com) or 1-819-477-2012 ext. 264 to discuss authorization for additional time needed.

**Did you already pay for this service?**

If you have previously paid for this service done before the receipt of this letter, Micro Bird is offering reimbursement. Please send a copy of your invoice with the reply sheet to Micro Bird.

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**What if you no longer own the vehicle?**

Please complete the last section of this letter, sign and date it then fax it to Micro Bird at 1-819-475-9633 so we can update our records. Please do not forget the vehicle identification number. This information will be used to notify the new owner.

If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within 10 days.

If you require any further assistance, please call our after-sale service at 1-819-477-2012 extension 264. Please have your vehicle identification number ready for our representative when you call.

Should Micro Bird fail or be unable to remedy the situation without charge, you may contact:

**Associate Administrator, National Highway Traffic Safety Administration**

1200 New Jersey Ave S.E., Washington, DC 20590  
Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to  
<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,

A handwritten signature in black ink that reads "Valérie Fortin". The signature is written in a cursive, flowing style.

Valérie Fortin  
Regulations and Standards Technician  
Corporation Micro Bird Inc.

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**Recall 11-043-LDU** (NHTSA recall #11V-271)

**DO NOT COMPLETE THIS SECTION UNLESS:** Your company had a name change, has moved or no longer own this vehicle.

Vehicle serial number: \_\_\_\_\_

- This vehicle was stolen.
- This vehicle was destroyed.
- The name of the company has changed or we have moved (indicate new name/address and phone number):
- I no longer own the vehicle, it has been sold or traded to:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Phone: \_\_\_\_\_

Zip code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_