

IMPORTANT SAFETY RECALL

Audi of America, Inc.



<CUSTOMER NAME>  
<CUSTOMER ADDRESS>  
<CUSTOMER CITY STATE ZIPCODE>

Audi of America, Inc.  
3800 Hamlin Rd.  
Auburn Hills, MI 48326  
www.audiusa.com

**Vehicle Identification Number (VIN):** <VIN>

<MONTH YEAR>

**Subject: Safety Recall 20L8/JY  
2001-2004 Model Year Audi A6, 2002-2003 Model Year Audi S6, and 2003  
Model Year Audi RS6 with 4.2L Engines  
Reinforce Fuel Tank Rollover Valve Nipple**

Dear Audi Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Audi has decided that the fuel tank rollover valve nipple in your vehicle may crack under certain conditions. If this happens, it is possible for fuel to leak from the nipple. Our records show that your vehicle was built within the production date range of vehicles that may experience this issue.

**What Is The Issue?**

The aging of the plastic material in the fuel tank rollover valve – combined with bending stress from the ventilation line to the rollover valve nipple – may lead to cracking of the nipple. If this happens, a fuel leak may result. A fuel leak in the presence of an ignition source could lead to a vehicle fire.

**What Audi Will Do**

To prevent or repair cracking at the nipple, we will reinforce the nipple on the rollover valve.

**What We Would Like You To Do**

Please contact your authorized Audi dealer and arrange for an appointment without delay. This service will take several hours and will be free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

To help expedite this repair, we ask that the fuel level in your vehicle be at approximately one-quarter (1/4) tank or less on the day of your scheduled appointment, if possible.

**Lease Vehicles**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

**Have You Changed Your Address Or Sold The Vehicle?**

If you have moved, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

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**Reimbursement of Expenses**

If you have previously paid for a repair or replacement of the fuel tank due to leaking at the fuel tank rollover valve nipple, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

**Service Help from Us**

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

*Audi of America, Inc.  
Attn: Customer Relations – Hills East (20L8/JY)  
3499 West Hamlin Road  
Rochester Hills, MI 48309  
1-800-253-2834*

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We also invite you to visit our website at [www.audiusa.com](http://www.audiusa.com) where you can check to see if this or any other action may be open on your vehicle.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle. Thank you for your continued loyalty!

Sincerely,

Audi Product Quality & Technical Service