# **DRAFT** MOTOR VEHICLE RECALL

Dear 2010 Santa Fe Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has determined that a defect related to motor vehicle safety exists in 2010 model year 2WD Santa Fe vehicles equipped with 2.4 liter engines and automatic transaxles produced beginning October 15, 2009 through March 5, 2010.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

#### What is the problem?

• The intermediate shaft of your vehicle may have sustained excessive wear due to a misalignment of the intermediate shaft with the right side output gear. Continuing to drive the vehicle in this condition leads to the development of a whirring/whining noise and can eventually cause damage to the automatic transmission resulting in a loss of motive power, thereby increasing the risk of a crash without warning. The steering and braking systems remain fully functional.

## What will Hyundai do?

 We are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will replace the right side output gear and intermediate shaft of your vehicle.

This procedure will be performed at no charge to you. When you make an appointment, please confirm the amount of time that the dealer will require to perform this repair to help you plan your schedule.

# What should you do?

• We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

### What if you have other questions?

• If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

We urge your prompt attention to this important safety matter.

Hyundai Motor America