



IC Bus, LLC  
4201 Winfield Road  
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

## SAFETY RECALL G-10510

JUNE 2011

Dear IC Bus Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain BE and CE model buses built 4/22/09 thru 5/14/09 with Ricon wheelchair lifts having IC Bus feature codes 49DEU, 49DEP, or 49DET. This recall is due to a safety recall that Ricon Corporation, an IC Bus supplier, is performing on certain of its L-model S and K series wheelchair lifts.

This is a follow-up notification to the interim safety recall notice mailed in July 2010. A final remedy has been determined and Ricon dealers are ready to repair your vehicle.

### **REASON FOR THIS RECALL**

It is possible for the wheelchair lift platform to tilt out of the level during normal operation.

### **RISK TO MOTOR VEHICLE SAFETY**

A tilted wheelchair lift platform may cause sudden and unexpected movement of the wheelchair possibly resulting in property damage, personal injury, or death.

### **DEFECT REMEDY**

The repair will involve the installation of an updated electronic circuit board.

### **ACTIONS YOU SHOULD TAKE**

IC Bus' records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

**If you own this vehicle**, please schedule an appointment with any Ricon dealer to have your vehicle repaired. You can find your nearest dealer by calling Ricon customer service at 1-800-322-2884 or by using the dealer locator at <http://www.riconcorp.com>.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**