



An ITW Company

CRANE CARRIER COMPANY

The Heavy Truck Specialists

Customer Name VIN Number

VEHICLE DEFECT OWNER NOTIFICATION

Dear Crane Carrier Vehicle Owner;

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Crane Carrier has decided that a defect which relates to motor vehicle safety exists in certain 2010 and 2011 Model Crane Carrier vehicles equipped with slack adjusters manufactured by Gunitite in its Rockford, Illinois and Elkhart, Indiana plants during the period October 15, 2010 through January 31, 2011. These vehicles have slack adjusters that may have a flow notch in the handle of the slack adjuster. Slack adjusters that have this flow notch could under normal braking experience a broken housing which may cause the brake to be inoperative. This could increase the stopping distance and possibly result in a vehicle crash. Not all slack adjusters shipped during this time frame have this condition, but to ensure that all slack adjusters are properly inspected, Gunitite is requesting that all of the slack adjusters with the specified date codes be returned to Gunitite.

WHAT WE WILL DO

Crane Carrier will inspect all **Gunitite part number 900SA09903** slack adjusters and replace those that contain the combination mold line and lot codes that match the list below. The inspection and any necessary part replacement will be provided at no charge to you.

Lot Numbers and Corresponding Mold Line Nomenclature

<u>Lot Nos.</u>	<u>Mold Line</u>	<u>Lot Nos.</u>	<u>Mold Line</u>	<u>Lot Nos.</u>	<u>Mold Line</u>	<u>Lot Nos.</u>	<u>Mold Line</u>
0106	1H	0K02	1H	1A15	1H	0K26	H
0107	1H	0K04	1H	1A21	1H		
0114	1H	0K10	1H	1A22	1H		
0115	1H	0K12	1H				
0117	1H	0K18	1H				
0118	1H	0K22	1H				
0119	1H	0K24	1H				
0120	1H	0L12	1H				
0126	1H	0L18	1H				
0J06	1H	0L22	1H				
0J07	1H	0L24	1H				
		0L28	1H				
		0L30	1H				



An ITW Company

CRANE CARRIER COMPANY

The Heavy Truck Specialists

The lot number and mold line nomenclature are cast into the housing on each slack adjuster and can be found on the inside of the slack adjuster close to the outside flange. See attached Gunitite Service Advisory.

If you have difficulty identifying the date stamping on the slack adjuster you may contact Gunitite at 1-800-677-3786 between 7:00 a.m. and 4:00 p.m. Central time, Monday through Friday. If for any reason Gunitite cannot provide the assistance required, you may contact Crane Carrier Company at 918-832-7305.

WHAT YOU SHOULD DO

Crane Carrier urges you to contact your nearest authorized Crane Carrier Dealer, or the Crane Carrier Service Department at (918) 832-7305. We will assist in coordinating the inspection and any necessary slack adjuster replacement with your fleet repair facility or one of the Crane Carrier Warranty Service Centers throughout the United States.

The remedy will be performed without charge. Crane Carrier will supply the necessary parts and installation instructions. Reimbursement for labor and/or transportation charges incurred in returning slack adjusters may be obtained by filing a warranty claim (authorized Warranty Service Centers) or by letterhead invoice (all other facilities).

Request for remedy parts and/or labor reimbursement should be sent to: Director of Service, Crane Carrier Co., P.O. Box 582891, Tulsa, OK, 74158. Parts and instructions are currently available for shipping. If you should have any questions concerning this recall notice you may contact the Crane Carrier Company Service Department at (918) 832-7305.

Federal Regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

After contacting the Crane Carrier Company Service Department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience; however, we have taken this action in the interest of public safety and continued satisfaction with our products. If you have sold or traded the affected vehicle, please let us know by fax at (918) 832-7333 or by e-mail at service@cranecarrier.com. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Crane Carrier Company Service Department, P.O. Box 582891, Tulsa, OK 74158, by phone at (918) 832-7305, or by e-mail at service@cranecarrier.com.