

Recall 11-042-8WU
4-way signal lamps (8 red lamps)



May 2011

This notice is sent to you in accordance with the requirements of the National Traffic and *Motor Vehicle Safety Act*.

Micro Bird has decided that certain 2006 through 2010 Girardin G5 and MBII and 2010-2011 Micro Bird G5 and MBII built with a 4 way school bus signal lamps using 8 red lamps fail to comply with Federal Motor Vehicle Safety Standard No. 131, "School bus pedestrian safety devices." Our records show that you own the vehicle(s) with the vehicle identification number shown above (or on the reply sheet).

What is the safety issue ~~is~~?

There is no alarm to alert the driver that the stop arm is not deployed when the first set of 4 red lamps (acting as 4 yellow lamps) is activated.

The driver could erroneously think that the school bus stop arm is deployed while the first set of 4 red lamps are activated. This condition increases risk of injury to pedestrians.

What should you do?

~~Add a buzzer to the control panel as per the Service Bulletin enclosed using the parts provided by Micro Bird inc. with the present document. Install the supplied buzzer to the control panel using the directions supplied with this letter.~~

What we are asking you to do...

~~Please contact Vincent Demers at Micro Bird Service and Warranty at vincent.demers@microbird.com or 819-477-2012 ext. 264 if you have any problem or question.~~

~~After you have done Complete the repair, please and return the reply sheet to ~~Corp.~~ Micro Bird. This will enable us to update our files and send you a reimbursement check for labor.~~

If you prefer, you can make an appointment with your Micro Bird dealer to have the repair done free of charge (parts & labour).

~~Please contact Vincent Demers at Micro Bird Service and Warranty at vincent.demers@microbird.com or 819-477-2012 ext. 264 if you have any problem or question.~~

How long will it take?

Time required to do the repair is ~~estimated at approximately~~ 10 minutes per vehicle. ~~You Owners~~ will be reimbursed for reasonable labor charges. If you plan to ask a third party to do the repair make sure it will be done within the time allowed. If you or the third party cannot perform the required work within 10 minutes, please contact Vincent Demers at Micro Bird Service and Warranty at vincent.demers@microbird.com or 1-819-477-2012 ext. 264, to discuss authorization for additional time needed.

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Did you already pay for this service?

If you have previously paid for this service done before the receipt of this letter, Micro Bird is offering a refund/reimbursement. Please send a copy of your invoice with the reply sheet to Micro Bird.

Changed address or sold the vehicle? What if you no longer own the vehicle?

~~If your address has changed, or if you no longer own the vehicle, please~~ Please complete the last section of this letter, sign and date, then fax to Micro Bird at 1-819 475-9633 so we can update our records. Please do not forget the vehicle identification number. This information will be used to notify the new owner of this recall.

~~This information will be used to notify the new owner of this recall.~~ If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within 10 days.

If you require any further assistance, please call our after-sale service at 1-819-477-2012 extension 264. Please have your vehicle identification number ready for our representative when you call.

Should Micro Bird fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590
Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to
<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,

A handwritten signature in black ink that reads "Valérie Fortin".

Valérie Fortin
Regulations and Standards Technician
Corporation Micro Bird Inc.

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Recall 11-042-8WU (NHTSA recall #11V-228)

DO NOT COMPLETE THIS SECTION UNLESS: Your company had a name change, has moved or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- The name of the company has changed or we have moved (indicate new name/address and phone number):
- I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____