



## Safety Notice

### Safety Information for Owners of Ditch Witch® Model ZFX25, FX30 and FX60 Mounted on T9S, T9SH, T12SE, or T18S trailer

May 2, 2011

**Dear Ditch Witch Customer:**

#### **Purpose of This Letter**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This letter is to notify you of a potential hazard with your vacuum excavator. We have decided that a defect which relates to motor vehicle safety exists in certain ZFX25, FX30 and FX60 mounted on T9S, T9SH, T12SE, or T18S trailers. The tank mounting can break which can allow the tank to fall from the trailer during dumping or transport increasing the risk of a crash or crushing injury.

#### **What You Should Do**

Contact your local Ditch Witch dealership as soon as possible to make arrangements to have the tank mounts and supports replaced at no charge. The labor time necessary to perform this service correction is approximately 2-12 hours, depending on the model. To find the nearest Ditch Witch dealership, visit our website at [www.ditchwitch.com](http://www.ditchwitch.com).

If you have sold your vacuum excavator, please advise your Ditch Witch dealership of the new owner.

#### **Additional Information**

Your Ditch Witch dealership is best equipped to obtain parts and provide service to ensure that your vacuum excavator/trailer is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Trenchless Product Support at The Charles Machine Works, Inc., telephone 1-800-654-6481. Outside the United States, call 580-336-4426 ext. 8833.

After contacting your dealership and The Charles Machine Works, Inc., if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



This modification should be performed in the interest of safety. We apologize for any inconvenience that this may cause you. Thank you for your cooperation and patronage.

Sincerely,

THE CHARLES MACHINE WORKS, INC.

A handwritten signature in black ink that reads "Susan Harmon". The signature is written in a cursive, flowing style.

Susan Harmon, P.E.  
Product Safety Engineer