



May, 2011

Non-compliance Recall - NHTSA No. 11V-220

Dear Setra Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Buses North America, Inc. ("Setra") has determined that certain Model Year 2003-2011 motorcoaches fail to conform to Federal Motor Vehicle Safety Standard No. 205, "Partition Glass Materials." Setra therefore has initiated a voluntary recall of these vehicles. Our records indicate that your vehicle is included in this group.

Setra has determined that certain partition glass behind the driver in S417 motorcoaches in this group do not have the necessary DOT markings as specified in the regulation. The partition glass meets all other requirements but was not marked correctly by the glass manufacturer.

Setra will replace the driver's partition glass for this non-compliance recall free of charge. The working time required will be less than one hour subject to scheduling. We apologize for any inconvenience this recall repair causes to you.

If you are no longer the vehicle owner, or have a change of address, please notify Setra so our records can be updated.

Please contact your authorized Setra dealer should you have any questions or encounter any difficulty regarding this recall. If your dealer is unable to remedy your situation please contact us at 1-(800) 882-8054.

If an authorized Setra dealer, fails or is unable to perform this service without charge within 60 days, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 888-327-4236.

Again, we apologize for any inconvenience this situation may cause you.

Sincerely,

A handwritten signature in black ink, appearing to read "Bill Nicolle". The signature is written in a cursive style with a large, sweeping initial "B".

Bill Nicolle

Product Safety & Compliance Officer,
Daimler Buses North America.