BLUE BIRD

R11TA

April 12, 2011

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird has decided that a defect which relates to motor vehicle safety exists in certain 2004 through 2006 model year "Vision" model conventional style school and non-school buses manufactured from June 26, 2003 through December 09, 2004.

On the subject buses, the starter cable may contact and potentially chafe against the steel braided power steering hose thereby creating a direct short. A direct short could result in a fire which could cause property damage, personal injury or death. Blue Bird is conducting a recall to correct this defect. Buses with this defect must be modified according to the enclosed instructions for Recall R11TA.

You may contact your Blue Bird dealer to arrange to have this recall performed. Or, if you prefer, you may perform this recall yourself or have a qualified repair facility convenient to you perform this recall. A qualified technician should perform this recall.

Your Blue Bird bus(es) affected by this recall are identified by body serial number(s) on the enclosed reply sheets. If you no longer own the subject bus(es), please complete the sold to section of the **labor reimbursement** sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

To receive parts, if required, to correct this condition, you must return the yellow recall reply sheet to Blue Bird in the pink, self addressed, postage prepaid envelope. Be sure to provide a valid shipping address as UPS does not deliver to P.O. Boxes.

Labor time to inspect the routing of the starter cable is 0.1 hrs (6 minutes) per bus.

Labor time to reroute and install saddle clamps and cable ties, if needed, is 0.5 hours (30 minutes) per bus.

Labor time to remove and replace a damaged starter cable, if necessary, is 0.3 (18 minutes) hours per bus.

Labor time to remove and replace a damaged power steering hose, if necessary, is 0.5 hours (30 minutes) per bus.

BLUE BIRD BODY COMPANY
P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021

Reimbursement for labor may be obtained by completing the **"Completed Reply/Labor Reimbursement"** sheet provided and returning it to Blue Bird in the enclosed **pink** postage prepaid envelope.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, complete and sign the recall reply sheet and attached a copy of the work order/invoice. Mail the documents in the **pink** self-addressed postage paid envelope included with the recall notification to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590

Or, you may call The National Highway Traffic Safety Administration toll free at:

1-888-327-4236
TTY 1-800-424-9153

Or, go to: HTTP:/WWW.SAFERCAR.GOV

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Thank you,

Bill Coleman

Bill Coleman
Corporate Recall Administrator
BLUE BIRD CORPORATION