



Safety Recall Notice

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of National Traffic and Motor Vehicle Safety Act in the United States and the Canadian Motor Vehicle Safety Act in Canada and is important for your safety.

Reason for This Recall

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in the Freedom Elite models of motor homes.

In all of the motorhomes subject to this recall campaign, the brackets attaching the gray water tank to the vehicle that are not properly attached to the tank. Under normal driving conditions the tank can loosen and potentially fall off of the vehicle creating a road hazard that increase the risk of personal injury or property damage.

What We Will Do

TMC will install new tank support brackets on your vehicle. This defect will be corrected by TMC at no expense to you, the owner.

What You Should Do

You are to contact the nearest TMC dealer or repair facility to schedule an immediate installation of the new brackets.

If you have questions concerning this recall or if you need any assistance such as locating a TMC authorized dealer or repair facility, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-500-1020*.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should TMC fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

A handwritten signature in black ink that reads "Janae M. Kurtz". The signature is written in a cursive, flowing style.

Janae' Kurtz
Director of Customer Service

Re: NHTSA Recall No. 11V-