



Volkswagen of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
Tel. 1 800 893 5298

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

Vehicle Identification Number (VIN): <VIN>

**Subject: Compliance Recall 44J5/V1 – Vehicle Certification Label
2011 Model Year Volkswagen Touareg Hybrid**

Dear Volkswagen Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Volkswagen has decided that the vehicle certification label in some 2011 model year Volkswagen Touareg Hybrid vehicles does not comply with FMVSS 110 "Tire Selection and Rims." Our records show that you are the owner of one of these vehicles.

What Is The Problem?

The tire pressure information printed on the vehicle certification label is 2 psi too low for the front tires and 1 psi too low for the rear tires (approximately 0.1 bar too low) and does not reflect the correct information found on the tire pressure label. A deviation of 1-2 psi (less than 0.1 bar) is so small that there is no actual effect on drivability, vehicle safety or tire wear.

Generally speaking, incorrect tire pressure information could lead to an owner improperly inflating the vehicle tires. Driving on improperly inflated tires can lead to premature tire wear and possibly a crash.

What Will Volkswagen Do?

In order to correct this non-compliance, an overlay containing the correct tire pressure information will be affixed onto the existing vehicle certification label. Volkswagen will contact you via telephone to help make arrangements to have the overlay affixed to your vehicle, and we will work with you to complete this campaign repair as quickly as possible, at no cost to you.

What We Would Like You to Do

Volkswagen will be contacting you via telephone regarding this repair, and if you wish to do so, you may contact your authorized Volkswagen dealer and arrange for an appointment to have this work performed on your vehicle without delay.

The repair will take less than one half hour and will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Service Help from Us

If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

*Volkswagen of America, Inc.
Attn: Customer CARE Center – Hills East (44J5/V1)
3499 West Hamlin Road
Rochester Hills, MI 48309
1-800-893-5298*

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We also invite you to visit our website at www.vw.com, where you can check to see if this or any other action may be open on your vehicle.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle. Thank you for driving a Volkswagen!

Sincerely,

Volkswagen Product Compliance