



SPARTAN CHASSIS, INC.

1000 REYNOLDS RD • CHARLOTTE, MI 48813 • 517.543.6400

March 29, 2011

**4S7AX2C968C070360**

St Louis Fire Dept, City of  
1614 N Jefferson St  
St. Louis, MO 63106

**IMPORTANT: Safety Notice      SAFETY RECALL – 11V-187**

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors, Inc. has decided a defect or non-compliance which relates to motor vehicle safety exists on certain Gladiator and Metrostar cab/chassis assembled by Spartan Motors Chassis, Inc. equipped with Gunite Automatic Slack Adjusters on the rear axle(s).

*Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.*

**Defect or Noncompliance:**

Certain slack adjuster supplied by Gunite may have a flow notch in the casting. Slack adjusters with this flow notch could crack under normal braking conditions causing loss of braking which could result in a vehicle crash.

**Corrective Action:**

Slack adjusters shall be inspected as indicated on the service bulletin. If the slack adjuster lot code information is identified to be in the affected range, it will be replaced.

**Labor Time:**

The labor time required to perform said repairs may take up to 1.5 hours. Due to some service scheduling times, your service center may need your vehicle for a longer period.

ENG-FR-045  
Rev.: 1.0



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### **What You Should Do:**

Call Spartan Chassis at **800.543.5008 Option 5** with your current mileage. It will then be determined if your unit is part of the recall. If so, steps will be taken to ensure the recall is performed at the nearest authorized service center. You do not need to call Spartan Chassis to find the facility most convenient to you. These facilities can be located on Spartan's website: [http://www.spartanchassis.com/cs/service/service\\_centers.asp](http://www.spartanchassis.com/cs/service/service_centers.asp).

### **Leased Vehicles:**

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

### **Reimbursement:**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at **800.543.5008 Option 5**

### **Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at **800.543.5008 Option 5**. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Sonia Thorndyke  
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