



Volvo Cars of North America, LLC

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IMPORTANT RECALL NOTICE

March 21, 2011

Dear Volvo Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Cars of North America, LLC (Volvo) has decided to conduct a voluntary safety recall on a very limited number of certain model year 2011 S40 vehicles.

The reason for Recall 241:

Volvo has identified that a crack on the top side of the passenger side support member in the engine compartment, may have developed during the forming process in component production. If present, this crack may have an effect on the front structure and may reduce the crash performance of the vehicle.

The corrective action is to inspect for a crack on the top side of the passenger side support member in the engine compartment..

If no crack is found, no further action is needed. The potential defect is the result of a component forming process issue in production, and there is no risk of a crack forming in the future.

If the inspection reveals that your vehicle has a crack in the side support member, your Volvo will be immediately taken out of service. A new replacement vehicle of equal specification will be provided by Volvo.

What you need to do:

Please contact Volvo Customer Care at 1-800-458-1552 to coordinate your retailer visit. The inspection procedure will be completed at no cost and can take up to 30 minutes to complete; **however, due to service scheduling and parts availability, the time your Volvo retailer requires to inspect your vehicle may vary.**

Please contact:

If you have any questions, please contact Volvo Customer Care Center by phone at 1-800-458-1552, Monday through Friday, 8:30 A.M. to 5:00 P.M. EST. You may also e-mail us at customercare@volvoforlife.com.

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge and within a reasonable period of time, you may contact the NHTSA Administrator at: National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincerely,

Mike Assainte

Manager, Customer Support