



April 16, 2011

## **SAFETY RECALL NOTICE**

### **VOLUNTARY SAFETY RECALL CAMPAIGN # 11V-177**

Dear UD Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

UD Trucks North America has determined that 2011 Model Year UD1800, UD2000, UD2300, UD2600 and UD3300 vehicles do not comply with the following requirement of Federal Motor Vehicle Safety Standard 108 "Lamps, Reflective Devices and Associated Equipment".

- 49 CFR 571.108, Sections 7.8.2.1 (c) Horizontal Headlight Adjustment

The vehicle identified on the enclosed "AUTHORIZATION FOR RECALL SERVICE" card fits this description and our records list you as the owner of this vehicle.

The listed vehicle was manufactured with Visual/Optical Aiming headlamps that require the low beam headlamp horizontal adjustment mechanism to be secured from further adjustment after initial setting by the manufacturer.

The following safety recall has been issued:

#### **Safety Recall 11V-177: Headlamp Adjustment**

As a remedy a prevention cap will be installed over the low beam horizontal adjustment mechanism.

Please contact an authorized UD Truck Dealer as soon as possible to schedule an appointment to have this important Safety Recall performed at no charge to you. You will need to provide the VIN number listed when scheduling your appointment. It is estimated that approximately 20 minutes will be required to complete the repair.

Federal regulations require that all vehicle lessors must notify all lessees within ten (10) days of receiving this notice.

**IMPORTANT:** We would appreciate your bringing the "AUTHORIZATION FOR RECALL SERVICE" card with you to the UD Truck Dealer at the time of your repair appointment. If you do not have the "AUTHORIZATION FOR RECALL SERVICE" card, please provide the Vehicle Identification Number (VIN) to the UD Truck Dealer when scheduling your appointment to verify that your vehicle requires this recall service.

You may be entitled to reimbursement of costs to repair a previous failure related to this recall. If you believe that you have paid for previous repairs related to this recall, please contact UD Trucks North America Service Operations Department at (972) 756 - 5523.

If you no longer own or possess this vehicle, please fill in the requested information on the enclosed postage prepaid "AUTHORIZATION FOR RECALL SERVICE" card and return it to UD Trucks North America Service Operations Department. This will allow proper identification and notification to the current owner of this vehicle.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888 -327- 4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that either UD Trucks North America or the UD Truck Dealer has failed or is unable to repair your vehicle without charge.

We regret any inconvenience this recall may have caused. If you have any questions regarding this recall, you may call the UD Trucks North America Service Operations Department at (972) 756 - 5523.

Sincerely,

**UD Trucks North America**

9500 N. Royal Lane Suite 110

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