

DaimlerTrucks North America LLC

Daimler Trucks North America LLC

Detroit Diesel Corporation
13400 Outer Drive, West
Detroit, Michigan 48239-4001
Telephone: 313-592-5000

~Date~

~Owner~
~Street~
~City, State, Zip Code~

**Subject: Safety Recall 10C6
MBE900 EPA07 MCM Reprogramming In School Bus and Emergency Vehicle Applications**

This notice is sent to you in accordance with requirement of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Daimler Trucks has decided that a defect which relates to motor vehicle safety exists in certain model year 2008 through 2011 Thomas Built Buses Saf-T-Liner C2 and Saf-T-Liner HDX School vehicles manufactured from October 18, 2006 through July 24, 2009 and equipped with an EPA 2007 MBE900 engine with a defect in engine control software.

Detroit Diesel Corporation has determined that some certified EPA07 MBE900 engines in school bus and emergency vehicle applications will require reprogramming of the MCM with **v11.4.0.0** software (or higher) and fuel map version ZGS 005 (or higher). Reprogramming the MCM will prevent engine shutdown if the Diesel Particulate Filter (DPF) in the Exhaust After Treatment Device (ATD) reaches DPF zone 5 which could hamper rescue operations and place the public at risk.

Please contact a Detroit Diesel Authorized Repair Facility to arrange to have the Recall performed and to ensure that parts are available. To locate an authorized facility, search online at www.detroitdiesel.com/supportnetwork/. The Recall will take approximately **0.5** hour and will be performed at no charge to you.

IMPORTANT: When the Recall has been completed, please ensure that a label has been affixed to your vehicle referencing **10C6**.

If you do not own the unit that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information on this, contact Warranty Administration at Detroit Diesel Corporation, 13400 Outer Drive West, Detroit, MI 48239 or call (313) 592-3708.

If you have questions about this Recall, please contact the Detroit Diesel Customer Support Center, 13400 Outer Drive West, Detroit, MI 48239, or call (313) 592-5800 between **8:00 a.m. to 7:00 p.m. Monday through Friday and 9:00 a.m. to 3:00 p.m. on Saturday Eastern Standard Time**. If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, you may wish to submit a complaint to Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. In Canada, if after contacting your dealer and/or Manufacturer Customer Service you have additional questions with regard to this recall, you may contact Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1, or call 1-800-333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

DETROIT DIESEL
SAFETY RECALL 10C6
SERVICE ADMINISTRATION CAMPAIGN COORDINATOR (BX-5)