



Jaguar Land Rover North America LLC
555 MacArthur Boulevard
Mahwah, NJ 07430

<http://www.jaguarusa.com>
201-818-8500

June 2011

RE: Safety Recall J018 - Power Assisted Steering Pipe Corrosion Protection

Vehicle Affected: Jaguar XF and XK

Model Year: 2010

NHTSA Reference# 11V168

Dear Jaguar Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect, relating to motor vehicle safety, exists in some 2010 model year Jaguar XF and XK vehicles. Your vehicle is included in this recall action.

What is the concern?

A concern has been identified with certain 2010 model year XF and XK vehicles whereby the Power Assisted Steering (PAS) pipes have been supplied with zinc-nickel plating that does not fully meet the corrosion protection requirements of Jaguar's engineering specification. After an extended period of time in service, corrosion of the PAS pipes will occur, this may lead to pin-holing of the pipe. Pin-holing of PAS pipes could allow pressurized PAS fluid to leak into the under-hood and engine bay area. Loss of PAS fluid will cause PAS system noise and loss of power assisted steering; steering control is fully maintained in an unassisted state. It is also possible that the PAS fluid may ignite if it comes into contact with an ignition source or a surface at sufficiently high temperature.

What will Jaguar and your Jaguar Dealer do?

Jaguar is carrying out a voluntary recall of the vehicles mentioned above. An authorized Jaguar Dealer will replace the PAS pipes with a part manufactured to the required corrosion protection specification. There will be no charge for this repair.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 1.0 - 2.5 hours (depending on vehicle), although your dealer may need your vehicle for a longer time due to service scheduling requirements.

What should you do?

Please contact your authorized Jaguar dealer at your earliest convenience to schedule an appointment to have Safety Recall J018 performed on your vehicle.

Attention Leasing Agencies:

Federal regulations require that you forward this recall notification to the lessee within TEN (10) days.

Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

Should you have any questions regarding this program or need assistance in locating your nearest authorized Jaguar dealer, please contact the Jaguar Customer Relationship Center at:

- **800-4JAGUAR (800-452-4827), Option 9**

You can also contact Jaguar by e-mail; visit <http://www.jaguarusa.com> and send an email from the 'Contact Us' section.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

Thank you again for selecting Jaguar; your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar, in cooperation with your authorized dealer, will strive to minimize any inconvenience to you caused by this Recall program.

Sincerely



Stephanie P. Lutz
Customer Experience Manager