



Navistar, Inc.  
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navistar.com



A NAVISTAR COMPANY

## SAFETY RECALL G-11504

APRIL 2011

Dear INTERNATIONAL® Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain DuraStar 4300 and WorkStar 7400 and 7600 model trucks built 10/19/10 thru 2/3/11 with Gunitite brake slack adjusters.

### **REASON FOR THIS RECALL**

The brake slack adjuster actuation arm may fracture and separate from the adjuster housing body rendering the wheel brake to which it is attached inoperable.

### **RISK TO MOTOR VEHICLE SAFETY**

An inoperable wheel brake may reduce the stopping performance of the vehicle or, if on the steer axle, may result in the vehicle pulling to one side during braking. Either consequence increases the risk of an accident possibly causing property damage, personal injury, or death.

### **DEFECT REMEDY**

The repair will involve the inspection of the vehicle's slack adjusters. Suspect slack adjusters will be replaced. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and may take up to 2 hours to complete.

### **ACTIONS YOU SHOULD TAKE**

Navistar's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

**If you own this vehicle**, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**